



CAMS Alert Manager

Automation That Can Literally Save You Days



A few years ago, Compromised Account Management System (CAMS) alerts from Visa® or MasterCard® might have been a rare occurrence. Today, it's not unusual for a credit union to receive multiple CAMS alerts in a single month.

Responding to a CAMS alert requires multiple steps — tracking the alert in the Episys platform for each compromised card, ordering new cards if necessary, blocking current cards when appropriate, and notifying members.

Performed manually, these steps can take hours and hours, depending on the scope of the breach. CUTEK's CAMS Alert Manager can reduce this to minutes. One CUTEK customer estimates that without the CAMS Alert Manager, the infamous Target breaches would have cost the credit union's accounting department at least a week of manual processing. However, using the CAMS Alert Manager, the credit union was able to take all necessary steps in less than five minutes.

As the CAMS alert file is processed, the CAMS Alert Manager places a Note on all matching cards in the database. It can then optionally block compromised cards and order new ones, either immediately or at some later time that your employees can specify.